

Whether you're an office manager, assistant or anyone else who plans travel, arranging travel in TripSource[®] is the easiest way to stay on top of your travelers' plans.

GETTING STARTED

The travel arranger feature is only available when using the desktop version of TripSource at <u>tripsource.com</u>. It is not available for use on the mobile app.

For you to manage a traveler in TripSource, you must both have your own TripSource account.

The traveler must use TripSource to manage their profile or use Concur in conjunction with TripSource. You can request permission to book travel and/or edit a traveler's profile, or a traveler can designate you as their arranger.

If you request permission it will generate an email to the traveler, and the traveler either approves or denies the request. A confirmation email is then sent, letting you know the traveler has actioned your request.

Your company also now has the option of making you a company-wide arranger*.

As a company arranger, you can be assigned all travelers in one step. This ensures you are recognized as an eligible arranger when calling in to make a reservation. Company arrangers are not granted the permission to edit, so the traveler maintains control over their personal data.

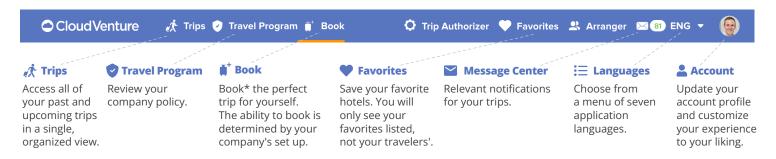
Important note: If you have trouble accessing the TripSource profile system, make sure you are only using your email address in one profile. If your email address is used in multiple profiles, log in here.

^{*} Requires activation.



MANAGE TRAVEL

Use TripSource to manage your trips and then switch to Arranger mode to manage your travelers. When you log in to TripSource, you'll see this navigation menu:



ARRANGER MODE

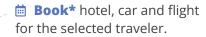
Click on **Arranger** to begin.

If you do not see the 'Arranger' icon, you may not be designated as an arranger yet. A traveler must add you as an arranger for it to be displayed in the navigation bar. If you need assistance, contact your travel manager or BCD Travel program manager.

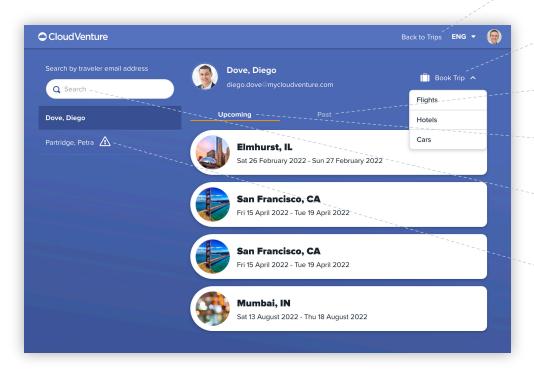
Once you've been designated as an arranger, the 'Arranger' icon will always be visible in the navigation bar, even if you don't have any listed travelers.

Managing trips for your travelers has never been easier. In Arranger Mode, you can easily locate your travelers, book upcoming trips, view past trips and so much more.

Click to return to your trips (exit Arranger Mode).



- **Uview** your travelers' past travel plans.
- **View** upcoming travel plans for your travelers.
- Q **Find** travelers who have designated you as their arranger.
- ⚠ Indicates that the user **has not registered** for TripSource. Encourage them to register for an account today.

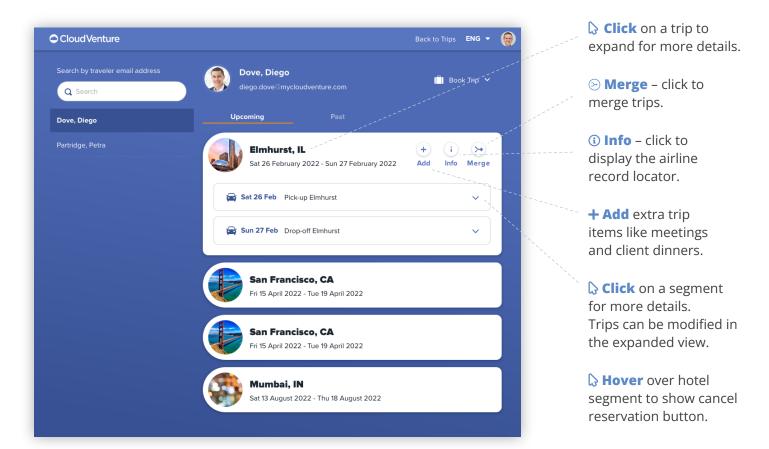


^{*}Available in select markets and requires company participation.



EDIT A TRAVELER'S PROFILE

Click on the 'edit profile' link in TripSource to access the traveler's profile. Easily update a traveler's details, including personal information, emergency contact, preferences, memberships and more.



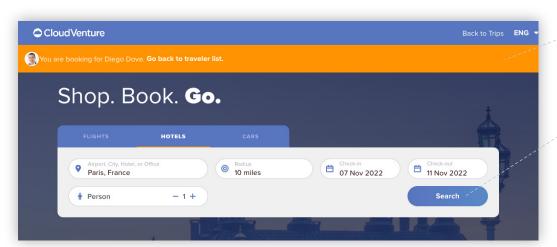
Arrangers can add, edit or delete extra trip items.



BOOK HOTEL, CAR AND FLIGHT

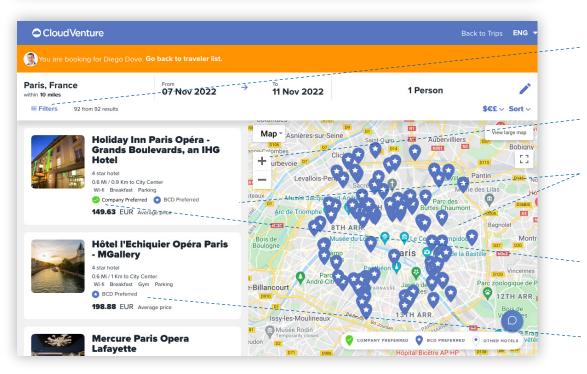
Seamlessly book* hotel, car and flight for your travelers. Search and use filters to find the best fit, review the details and book! **It's that simple.**

BOOKING A HOTEL



"S User bar indicates that you're in Arranger Mode, and which traveler you're booking.

Q Enter travel criteria and click **Search**.



∀ Filter by amenities such as free breakfast

and WiFi.

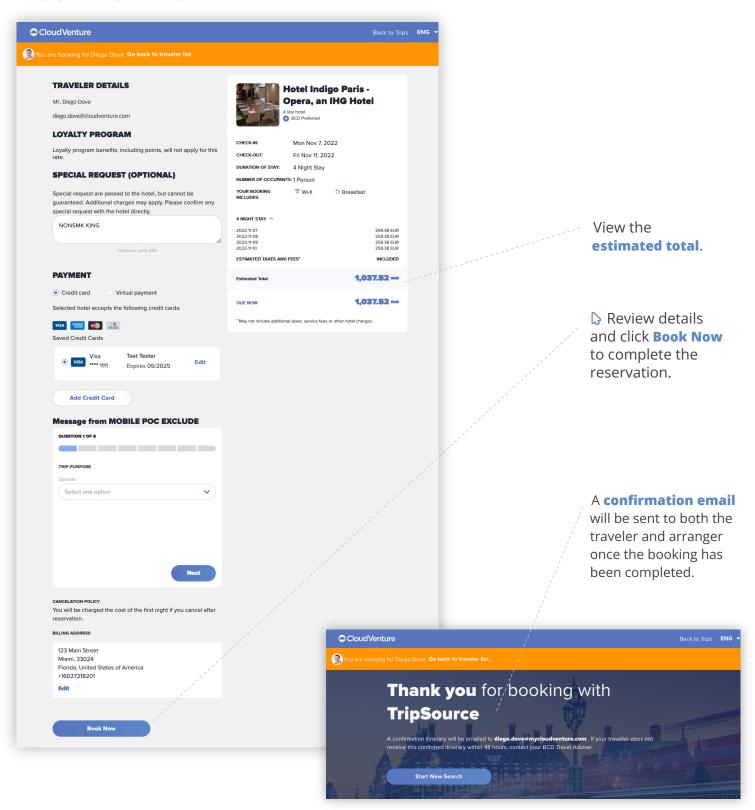
Q Zoom in on the map for additional details.

- View hotel type, availability, rate and descriptions by list or on a map.
- **⊘** Company preferred hotels will be flagged with a green check icon.
- **© BCD preferred hotels** will be flagged with a blue star icon.

^{*}Available in select markets and requires company participation.

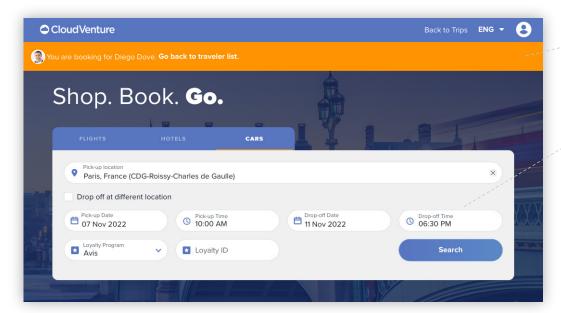


BOOKING A HOTEL





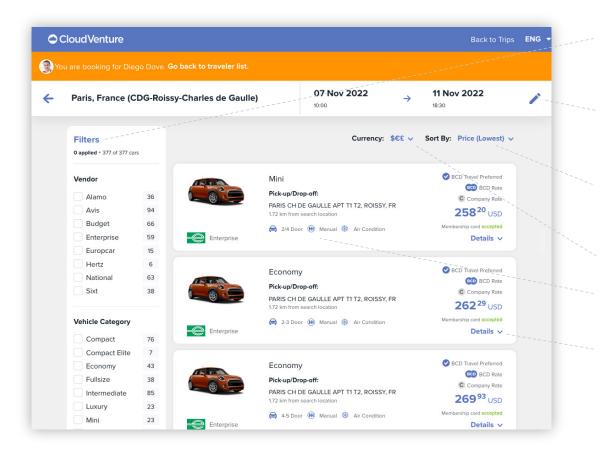
BOOKING A CAR



User bar indicates that you're in Arranger Mode, and which traveler you're booking.

Q Enter travel criteria and click **Search**.

Note: If directed here after booking a flight, the search field will be pre-populated with your destination and dates.



Filter by supplier, vehicle category or transmission.

Click on **edit** to update your search parameters.

Sort to display cars by price (lowest), price (highest) or distance.

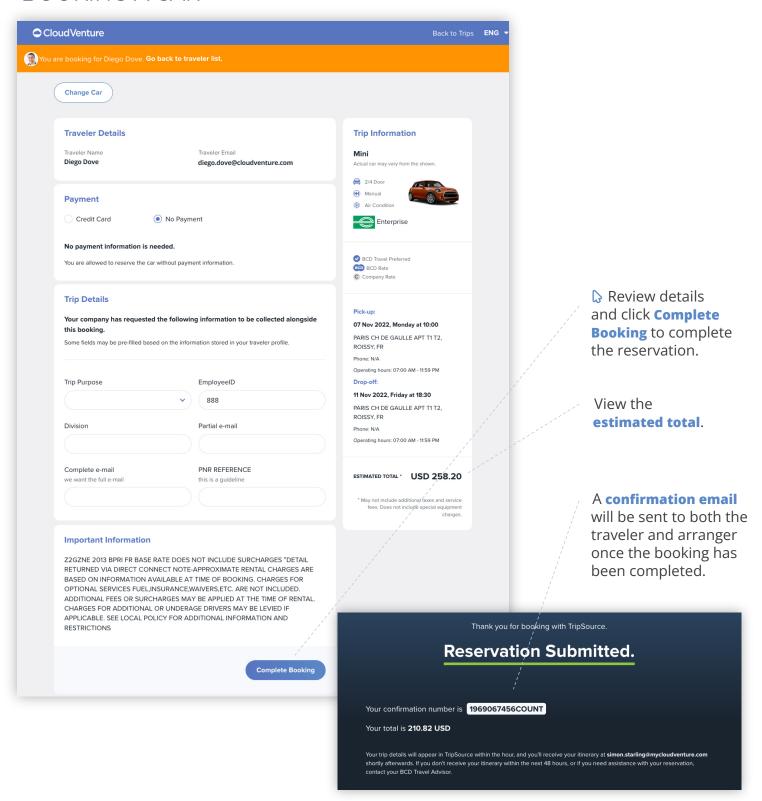
Select the currency.

View availability, car type, rate and details.

Click Details to expand.

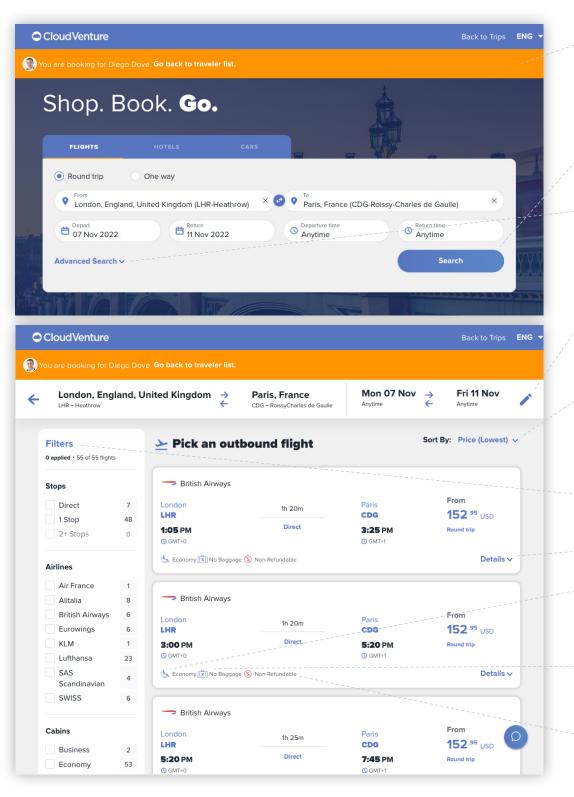


BOOKING A CAR





BOOKING A FLIGHT



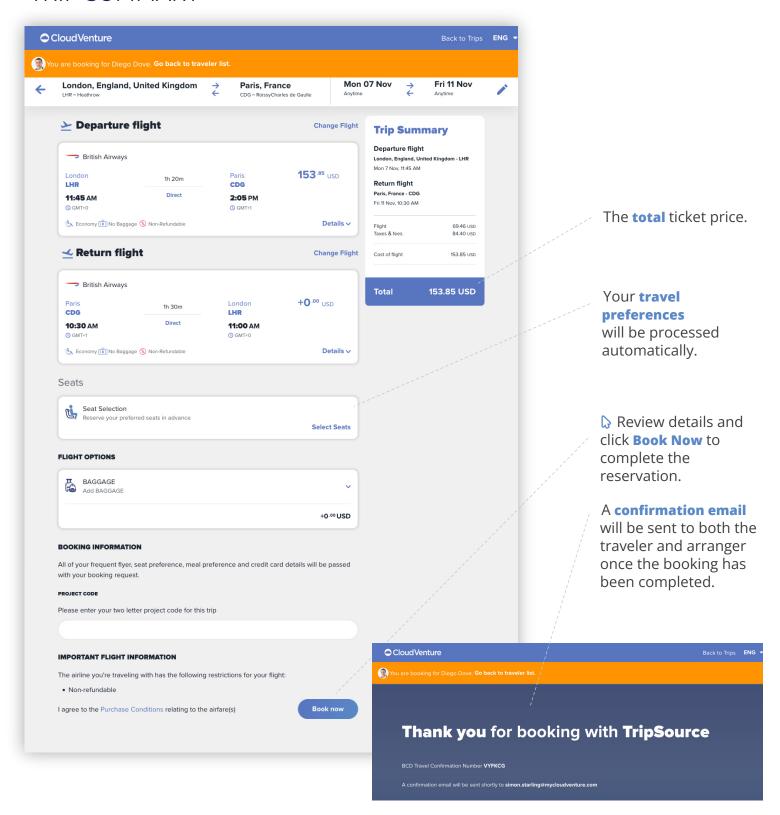
- ** User bar indicates that you're in Arranger Mode, and which traveler you're booking.
- Q Enter travel criteria and click **Search**.
- Q Click on **Advanced Search** to choose direct flights and your service class.
- Click on edit to update your search parameters.
- **Sort** to display flights by departure time, arrival time, price or duration.
- **Filter** by airlines, flight type and policy.

Click **Details** to expand.

- Reserve your **preferred seat** directly while booking your flight.
- View the baggage allowance for a specific flight.
- S Penalty fee associated with flight changes or cancellation.



TRIP SUMMARY





ARRANGER COMMUNICATIONS

Arrangers receive booking confirmation emails, but all other messaging is sent solely to the traveler. This includes messages in the Message Center, trip timeline and push notifications.

If an arranger is also a follower, or if they have their email address in the Cc field in the PNR, they will receive emails such as new trip, updated trip and flight stats. If an arranger has their email address in the Cc field in the PNR, they will also get copied on the emails from Compleat, such as e-invoices.

Using Concur?

Don't worry! TripSource receives arranger information directly from the Concur profile and passes that information seamlessly into TripSource via the profile manager.

Arranging travel in TripSource is the easiest way to stay on top of your travelers' plans. Log in at tripsource.com and click on **2. Arranger** to get started!