

Air Disruption Compensation

Has your flight been delayed, cancelled, or overbooked? You could be entitled to compensation.

What is Air Disruption Compensation?

Flight delays and cancellations are never fun, but did you know that there is European regulation that may require you be compensated in instances like these?

European Union (EU) Regulation 261/2004 covers all flights that depart from an EU state* or arrive in an EU state on an EU airline.

**28 EU countries and Albania, Bosnia and Herzegovina, Iceland, Kosovo, Norway, the former Yugoslav Republic of Macedonia, Montenegro, Serbia, and Switzerland.*

How does it work?

If your flight is eligible for a claim, BCD Travel will send you an email containing an explanation of your rights* and a link to file a claim with our trusted claims provider, AirHelp.

Click the link, provide the details, and your claim is submitted. It's that easy.

AirHelp will review your claim submission and let you know if you qualify for compensation.

**Subject to company participation.*

How much could I receive?

Compensation will vary, depending on flight distance.

0-1500 KM	1500-3500 KM	>3500 KM
€250	€400	€600

Is there a cost to file a claim?

AirHelp's claim process is quick and easy, and operates on a no win, no fee basis.

If your claim is successful, AirHelp will take a 35% commission directly from the compensation pay out. If your claim is unsuccessful, there is no fee to pay.

Does BCD Travel share my personal data?

If you decide to submit a claim, you will need to provide AirHelp with the information they require to evaluate your case and act on your behalf.

BCD Travel will not share your personal data with AirHelp.

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